TELEPHONE TELLER: CALL (866) 328-1389



Users calling this number for the first time are required to enroll and establish a PIN.

Once enrolled, have your account numbers available so you are able to navigate to the accounts you want to access.

Each time you call Telephone Teller you will login with your Social Security Number and PIN.

Your Telephone Teller experience is based on your Credit Union accounts. Depending the products and services you use, you may hear the following options in the Main Menu:

CHECKING	SAVINGS	LOANS	CREDIT AND DEBIT CARDS	CDs AND IRAs	MORE OPTIONS
Select the account you want to access then choose from:	Select the account you want to access then choose from:	Select the account you want to access then choose from:	Select the card you want to access then choose from:	Select the account you want to access then choose from:	Lost/Stolen Card Debit Credit
Balance	Balance	Information	Information	Balance	Oredit
Check History	Withdrawals	Payoff	Payoff	Dividend	Transfer Money Checking Savings
Withdrawals	Deposits	Make a Payment	Make a Payment	Maturity Date	Loans
Deposits	Transfer From	Transactions	Transactions	Main Menu	Order Checks
Transfer From	Transfer To	Main Menu	Main Menu		Locations/Hours
Transfer To	Main Menu				Preferences
More Options Stop Payment Find Checks					Main Menu
Main Menu					

TRY OUR MOBILE BANKING APP!

Did you know you have more options for banking on your phone? Download the West Community Credit Union Mobile Banking App and conveniently access your accounts on your cell phone.

- See all account balances and transactions
- Transfer money
- Report lost or stolen Credit and Debit Cards
- Deposit checks
- Pay bills, and so much more!

VISIT YOUR APP STORE TODAY!

