TELEPHONE TELLER: CALL (866) 328-1389



Users calling this number for the first time are required to enroll and establish a PIN.

Once enrolled, have your account numbers available so you are able to navigate to the accounts you want to access.

Each time you call Telephone Teller you will login with your Social Security Number and PIN.

Your Telephone Teller experience is based on your Credit Union accounts. Depending the products and services you use, you may hear the following options in the Main Menu:

| CHECKING | SAVINGS | LOANS | CREDIT AND DEBIT CARDS | CDs AND IRAs | MORE OPTIONS |
|---|---|---|--|---|---------------------------------------|
| Select the account you want to access then choose from: | Select the account you want to access then choose from: | Select the account you want to access then choose from: | Select the card you want to access then choose from: | Select the account you want to access then choose from: | Lost/Stolen Card Debit Credit |
| Balance | Balance | Information | Information | Balance | Oredit |
| Check History | Withdrawals | Payoff | Payoff | Dividend | Transfer Money Checking Savings |
| Withdrawals | Deposits | Make a Payment | Make a Payment | Maturity Date | Loans |
| Deposits | Transfer From | Transactions | Transactions | Main Menu | Order Checks |
| Transfer From | Transfer To | Main Menu | Main Menu | | Locations/Hours |
| Transfer To | Main Menu | | | | Preferences |
| More Options Stop Payment Find Checks | | | | | Main Menu |
| Main Menu | | | | | |

TRY OUR MOBILE BANKING APP!

Did you know you have more options for banking on your phone? Download the West Community Credit Union Mobile Banking App and conveniently access your accounts on your cell phone.

- See all account balances and transactions
- Transfer money
- Report lost or stolen Credit and Debit Cards
- Deposit checks
- Pay bills, and so much more!

VISIT YOUR APP STORE TODAY!

